



Warranty Policy

Standard Warranty Coverage

Maury Microwave, Inc. provides a limited warranty covering all products for twelve (12) months from the original shipment date. This warranty ensures protection against defects in materials and workmanship under normal use.

What the Warranty Covers:

- Repair or replacement of defective parts
- Labor costs for approved repairs
- Product replacement if deemed irreparable under warranty
- Necessary software or firmware updates for proper functionality

What the Warranty Does Not Cover:

- Damage caused by misuse, abuse, neglect, accidents, or unauthorized modifications
- Normal wear and tear
- Damage due to improper installation, electrical surges, or environmental factors
- Repairs performed by unauthorized service providers
- Loss of data or software

Note: Customers are responsible for shipping costs in both directions. Warranty claims may be subject to an evaluation/diagnostic fee, which will be credited for validated warranty claims.

Extended Warranty Coverage

Extended warranties must be purchased at the time of the original product purchase. Maury may, at its sole discretion, offer extended warranties at a later date following a successful evaluation and/or maintenance of the product. Such an offer is not guaranteed and will be considered on a case-by-case basis.

What Extended Warranty Covers:

- All benefits included in the standard warranty

Extended Warranty Exclusions:

- All exclusions from the standard warranty still apply

Out-of-Warranty Repairs

If a product is no longer covered under the standard or extended warranty, customers may request paid repairs.

Terms for Paid Repairs:

- Customers receive a cost estimate before any repairs begin
- All paid repairs come with a limited 3-month warranty for parts and labor
- Paid repairs do not extend the original product warranty

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